

# Information Statement

## SA REPS VPP1

Connecting a New or Existing Battery to an Approved Virtual Power Plant

**Activity Provider**  
Ecovantage Pty Ltd  
1300 721 335  
[info@ecovantage.com.au](mailto:info@ecovantage.com.au)

### About REPS

The Retailer Energy Productivity Scheme (REPS), formally the Retailers Energy Efficiency Scheme (2014-2020), is a South Australian Government initiative that requires larger energy retailers to help households and businesses save energy.

This lowers their energy costs and reduces greenhouse gas emissions. Energy retailers that exceed certain thresholds are set annual targets for the delivery of energy efficiency activities to households and/or businesses.

The Gigajoule (GJ) Savings created are counted in satisfaction of Ecovantage's obligations to South Australian Energy Retailers under REPS.

### About VPP1

Due to the nature of this Activity, no physical installation was carried out by Ecovantage.

**Virtual Power Plant (VPP):** An aggregated set of multiple home battery systems that are operated together to store energy and supply electricity to the grid.

**Battery Storage Systems:** Installed systems in accordance with and covered under AS/NZS 5139:2019 (Electrical Installations - Safety of battery systems for use with power conversion equipment).

### Customer Satisfaction

If you have any issues with your VPP, please contact your VPP provider.

If you are unsatisfied with their resolution, please call Ecovantage on 1300 721 335 during business hours. They can also be contacted at [customer.service@ecovantage.com.au](mailto:customer.service@ecovantage.com.au). You can view Ecovantage's full Dispute Resolution policy at [ecovantage.com.au/dispute-resolution](https://ecovantage.com.au/dispute-resolution)

### Important Information

- A copy of this REPS Information Statement will be provided to the customer as per clause 4.2 Schedule 1.
- The REPS is a voluntary initiative and by proceeding you agree to allow Ecovantage to claim a REPS incentive at the address listed within this document. For additional information or assistance with dispute resolution, please contact Ecovantage on 1300 721 335.
- If you are a Priority Group customer you will need to provide evidence of your concession card, rental status or Retailer letter confirming eligibility at the time of VPP battery connection date, and it must be valid.
- If you have claimed Priority Group status at the time of application but the evidence of your Priority Group eligibility cannot be confirmed, you will no longer be considered Priority Group and the rebate amount may decrease.
- In line with the nature of this Activity, no physical installation was carried out by Ecovantage.
- The above activity is to be counted in satisfaction of the Ecovantage nominated retailer's obligation under the Retailer Energy Productivity Scheme (REPS).
- Customers are required to provide their signature for use on the REPS Activity Record at the point of application to confirm the claim is correct and complete. Applications must have a valid signature to be processed.
- There is no minimum co-payment required for this activity type.

**For VPP support, please contact your VPP provider**

*In the event of a dispute, please contact the Activity Provider - Ecovantage 1300 721 335*

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